

SMS-FM-008A Audit Report (Rev05),

CERTIFICATION AUDIT REPORT

STAGE 1

Audited company: GOVERNMENT COLLEGE, SUNDARGARH

	Name and surname	Date	Signature
Report prepared by:	Sudipta Jana	31/05/2023	Sudipta Jones
Reviewed by:			

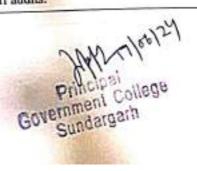
Government College Sundargarh

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A STATE OF THE PARTY OF THE PAR	GOVERNMENT COLLEGE,	SUMPRINGIA
Name of the Organization		
Address	Po- Rangadhipa, Dist- Sundar ODISHA Pin- 770002	
Site Address (If any)	N/A	
No. of Employees		
E mail id		
Name of Management representative		
Telephone/Fax		the deposition to Postgraduate and B.Ed.
Scope	Providing Educational Service Degrees	es leading to Undergraduate, Postgraduate and B.Ed.
Audit Team	Sudipta Jana	Amit Ghosh
Date of Audit	31* May 2023	C.W.
(Legal Entity, Characteristics of business areas, Quality assets and Technology used)	Govt. College Sundargarh, previously known as Sundargarh Science College, founded by the District magistrate of Sundargarh Sri A.L. Nair. The college was established on 07 February, 1958. Thus it fulfilled the long felt need for higher education among the tribal, socially backward and economically deprived sections of the society in the region. Initially, the college was housed in the hired building of the Nari Kalyan Kendra and Biramitra Club with 64 students in the L.Sc. Class. About a year later, it was moved to its own building constructed on the bank of the river IB, one and a half miles away from the heart of the town. The building was inaugurated by the former Chief Minister of Odisha, Dr. Harckrushna Mahatab. It continued to function as an Intermediate Science College upto the year 1959. The institution was taken over by the Govt of Odisha on 1 July, 1962 which paved the way for its subsequent growth and development. The college premises are spread over an area of almost 127 acres. There is provision for post-graduation studies in seven disciplines, namely, History, Economics, Political Science, Odia, Chemistry, Botany and Zoology. Two hostels for boys and one for girls have been constructed to provide accommodation to 200 boys and 220 girl students.	
	development. The college There is provision for pos History, Economics, Polit Two hostels for boys and accommodation to 200 bo	which paved the way for its subsequent growth and premises are spread over an area of almost 127 acres. t-graduation studies in seven disciplines, namely, ical Science, Odia, Chemistry, Botany and Zoology. one for girls have been constructed to provide



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REQUIREMENTS	Status C/NC/O	COMMENTS
QMS, EMS and EnMS Manual Reference		QMS, EMS and EnMS manual evidenced. QMS Manual - QM-01 Rev. no 00; Effective Date: 27/05/2023 EMS Manual - EMS-01 Rev. no 00; Effective Date: 27/05/2023 EnMS Manual - EnMS-01 Rev. no 00; Effective Date: 27/05/2023
Is Quality, Environment and Energy Management Policy and Objectives Designed, documented and Approved? (includes framework of Objective, Legal, statutory and contractual requirements, aligned with Risk Management and criteria of Risk Evaluation)		Quality, Environmental and Energy Management Policy available. However same to be communicated to all stakeholders.
Is scope of Management Systems Included in Manual and having boundaries?		Manuals consist of scope of management system.
Does manual include Details of exclusions with justifications?		Yes. Clause 8.3 not applicable for this college.
Is Risk Assessment process defined? (Method, Identification of assets, threats and vulnerabilities, Impact on organization CIA, owner, Risk Register, Acceptable Risk level, Method of selection of Control)		Risk Management Process is documented for QMS, EMS and EnMS QMS Risk Management Procedure - GCS/Q/SOP/R&O/01 Dated - 27th May 2023 Issue no00 Rev No00 EMS Risk Management Procedure - GCS/E/SOP/AI/01 Dated - 27th May 2023 Issue no00 Rev No00
Is Risk Treatment process prepared drafted and approved? (Report and plan no. date)	100	Will be verified during Stage-2
The results of the risk assessments and risk treatment documented.		Will be verified during Stage-2
Are other procedure or control in support of Management Systems are defined and		As per the auditee, Anti-Ragging Policy, Sexual Harassment Policy are available. Compliance will be verified during Stage-2





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REQUIREMENTS	Status C/NC/O	COMMENTS
documented? (Incident Management, Business Continuity Plan etc)		
Are records required by ISO 9001, ISO 14001 and ISO 50001 are documented, implemented and maintained.	NC	Record not evidenced.
Are Internal audits conducted as planned and evidence of the audit programme(s) and the audit results available	NC	Academic audit was conducted. Internal Audit conducted on 06/05/2023, the audit checklist are not filled up properly. EMS and EnMS was not covered during IA. Detail will be audited during Stage -2.
Are Management reviews conducted as planned? (Frequency, Date of Last MRM , Chaired by, Agenda)	NC	Governing Body Meeting was done as per auditee. However EMS and EnMS parts are not covered. Detail will be audited during Stage -2.
Evidence of the nature of nonconformities identified and any subsequent actions taken and corrective actions available		Will be verified during Stage -2.
Are evidence of the monitoring and measurement results documented?	NC	All the fire extinguishers are expired. For the big classroom has capacity of 128 students, where numbe of fans are very less compared to student capacity. Board is als very far from the last benches, so the students will not be able thear the lecture and see the note on board.
Are the Incidents recorded? Is there evidence of resolving the same?		Will be audited during Stage -2.
Are there any open Incidents?		Will be audited during Stage -2.
s evidence of the competence of the esources available?		Will be audited during Stage -2.
ocumented?		As per auditee academic plans are available in the college website Compliance will be audited during Stage -2. Student admission record verified. The applicant has to applicate for admission. Record for the admitted students is key

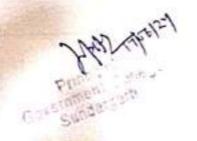


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REQUIREMENTS	C/NC/O	COMMENTS
Any Statutory and/or regulatory requirements applicable to organization or technical area identified and complied with?	NC	Verified for Ms. Archita Hobbo date of application 15/08/2022, Following documents are kept for each candidate: a. Student application form b. Marksheet of HS c. Marksheet and certificate of Secondary d. SC/ST/OBC certificate e. Anti-ragging undertaking of student f. Anti-ragging undertaking of parents Affiliation Certificate by University, NAAC Certificate found available. GSTIN no.: 21ACHPD4727G1DC dated 22/06/2018 NAAC accreditation details: last grade 8* E-Waste are hand overed to the local municipality with generic waste. College should follow proper guideline of e-waste control.



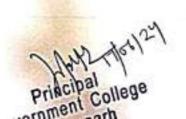


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SUMMARY	(Strone	Points)	
	COLUMN TOWNS	* 17110131	ı

SUMMARY (Weak Points)

- 1. QMS, EMS, EnMS Policies are not properly communicated to all stakeholders.
- Internal Audit doesn't covered EMS and EnMS part. For the QMS part also audit checklist not filled properly.
- MRM doesn't covered EMS and EnMS part.
- 4. There is no specific team alloted for EMS and EnMS separately
- 5. Awareness on EMS and EnMS are not upto mark.
- There is no specific e-waste management systems properly implemented.
- 7. Engagement of staffs for the management systems found lacking.
- 8. Environment and Energy monitoring record found not evidenced.
- 9. All the fire extinguishers are expired.
- 10. Big classrooms are not have enough facility to provide class with full students.





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CERTIFICATION AUDIT REPORT

STAGE 2

Audited company: GOVERNMENT COLLEGE, SUNDARGARH

	Name and surname	Date	Signature
Report prepared by: lead auditor	Bikas Chandra Pal	22/08/2023	@pal:

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OPENING MEETING

TOPICS FOR DISCUSSION	٧
	Yes
ntroduction of SMS staff/ Audit Team and their Roles	Yes
introduction of company staff	Yes
Confirm statement of confidentiality, Information security and agreement of all participants to the Audit	17.55
Confirm the assessment standard, Audit Objectives & Criteria	Yes
Confirm number of sites, employees, working hours (e.g. shift patterns, early finishes, holiday shutdowns etc. Details of major changes within the company (staff, new processes, business, premises, confirmation of relevant work safety, emergency and security procedures for the audit team;)	
The Audit plan and other relevant arrangements with the auditee such as the date and time for the closing meeting, any interim meetings between the audit team and the auditee's management, and any	Yes
change(s) needed. Confirm scope of registration, (please record scope): Providing Educational Services leading to	Yes
Undergraduate, Postgraduate and B.Ed. Degrees Confirmation of the status of findings of the previous certification, review or audit and their status(if	N/A
Contirmation of the states of	Yes
applicable). confirmation that, during the audit, the client will be kept informed of audit progress and any concerns;	Yes
Explain how assessment will be undertaken Refer to assessment programme, methods and procedures to be used to conduct the audit based on sampling Formal communication channels between the audit team and auditee. Describe method of non-compliance reporting, grading & conditions under which the audit may be prematurely terminated. The method of reporting audit Findings including criteria for grading if any and how to deal with possible findings during the Audit. Language of audit and reporting: English Major non-compliance early warning Assessors need to question individuals not just guides.	Yes
Confirm status of company's management system.	Yes
Confirm guides are available.	Yes
Confirm office facilities are available.	Ye
to be an arrangements	Ye
Review H & S and Trade Union arrangements.	Ye
Invite questions.	Ye

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OPENING MEETING

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St. No	Name of the Attendees	Designation and Function	Sign
01.	Dr. Labit Ranjan_sala	Principal.	-
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3	Dr. Bornog Astai Malla	Acalomiz pome mosa	nexa BB
4.	John Han	Acconformer	gr2_
5.	Garudesery Das	Heb, Dept of TE	包
6	Sang Kuman Righan	нед. Дереду	Jely :: 07.23
7.	Kharbel Sa	HOD, HISTORY	Kharbel 14
8	SIB- Prasad Mohards	HOD. Georgy	DM 237023
9.	Dr. Kelamani Believa		Bohns- 12.8 25
10	Frank Kill	Tracel ni He	Barons
11-	Radharath Rhiston	The Lecture 10 Her	Utcha aava
12.	Dr. Gegon Bitari Procthon	Department Page	Granos 20.ct. 22
15.	Dr. Dipak Rout	Aut. pros. Dept.	ORnt 22.08-20
14.	Sebeti Predhan	Aut prof of chemity	Alexyopa
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19	Bikas Chadre Pu.	Law Andihr	(Ppel:
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Name of the Organization	GOVERNMENT COLLEGE,	SUNDARGARH	
Address	Po- Rangadhipa, Dist- Sundargarh ODISHA Pin- 770002		
Site Address (If any)	N/A		
No. of Employees	Teaching - 42, Non-teach	Teaching – 42, Non-teaching -31, Students - 2226	
E mail id			
Name of Management representative	Alok Kumar Naik		
Telephone/Fax			
Scope	Providing Educational Ser B.Ed. Degrees	vices leading to Undergraduate, Postgraduate and	
Audit Team	Bikas Chandra Pal	K C Poddar	
Date of Audit	22nd August 2023		
(Legal Entity, Characteristics of business areas, Quality assets and Technology used)	education among the sections of the society in building of the Nari Kaly LSc. Class. About a year the bank of the river IB. The building was inaugh Harekrushna Mahatab. College upto the year 1 Odisha on 1 July, 1962 development. The college There is provision for phistory, Economics, Politihostels for boys and accommodation to 200 be	ary, 1958. Thus it fulfilled the long felt need for higher pribal, socially backward and economically deprived the region. Initially, the college was housed in the hired an Kendra and Biramitra Club with 64 students in the later, it was moved to its own building constructed on one and a half miles away from the heart of the town, urated by the former Chief Minister of Odisha, Dr. it continued to function as an Intermediate Science 959. The institution was taken over by the Govt, of which paved the way for its subsequent growth and a premises are spread over an area of almost 127 acres, post-graduation studies in seven disciplines, namely, ical Science, Odia, Chemistry, Botany and Zoology. Two one for girls have been constructed to provide oys and 220 girl students.	
Audit Objective	b) To conform that the Objectives and process standard and other notes. To collect Quality for	int's management system documentation meets the standard/specification. The client organization adheres to its own policies reduce and all the requirement of the QMS and SMS cormative documents. The planning of stage II audit and determine the client's audit including interval between stage I and Stage II.	

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Audit Result:

Management system implementation has been verified by means of random sampling. This applies to the compliance of workflows with standard requirements and the descriptions in management system documentation. This has been done by means of a sampling approach, by conducting interviews and reviewing the appropriate documentation. Audit findings and recommendations regarding opportunities for improvement have been set below.

The current audit revealed no non conformity for the standard of ISO 9001:2015, 14001:2015 and 50001:2018

The Institution has established and maintained an effective system to ensure compliance with its policy and objectives. The audit confirms in line with the audit target that Institution's management system complies with, adequately maintains and implements the requirements of the standard.

Institution has been recommended for the award of the new certificate on ISO 9001:2015, 14001:2015 and 50001:2018 standards for the following scope: Providing Educational Services leading to Undergraduate, Postgraduate and B.Ed. Degrees

The audit findings related to the audited standard are listed in the below annexure to this report. In view of the sampling approach applied to the audit, weaknesses and non conformities may still exist which have not been identified during the audit.

Positive Findings:

- Good support from the top management in implementation of QMS, EMS and EnMS.
- 2. Iprovement of teaching and learning infrastructure covering new building, hostel, library digitization etc.
- Implementation of program with community engagement.

Recommendations and Opportunities for improvement:

- Risk assessment process is well documented but For QMS, Criteria for likelihood and Impact as High / Medium / Low to be established to ensure consistent result of risk assessment. Risk mitigation activities has been identified but there is no timeline provided for its implementation in the risk register. For EMS, Criteria for potential impacts and Significance as High / Medium / Low to be established to ensure consistent result of aspect impact assessment. For EnMs, Criteria for likelihood, Impact and Severity as High / Medium / Low to be established to ensure consistent result of risk assessment.
- 2. The Institution has maintained its Quality Manual, Environment management system manual, Energy management system manuals and its annexures with identification, revision, and dates, however the same may need to be reviewed for improvement and to ensure proper document
- 3. The Institution has taken multiple initiatives for the improvement of QMS, EMS and EnMS, however objectives and action plan for its implementation need to be properly documented.

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4. Energy baseline for electricity consumption which is significant energy used is evidenced, however for other consumption items such as Fire Wood, LPG etc. may be considered. Consumption of Fire wood in hostel kitchen is evidenced, which may be considered in Energy conservation and base lining be done.

In commerce department it is observed that 126 students are attending classes in 2nd Semester, enhancement of infrastructure needed for effective communication.

- The library is of a good no. of books, but its usage is very less. Action needs to be taken for effective utilization of library resources including one reading room adjacent to library.
- Several programs are conducted for awareness, but awareness on the QMS, EMS and EnMS need to be done covering the specific requirement of the relevant ISO standards.
- Fire extinguishers to be reviewed for its expiry and timely replacement. Holistic view needs to be taken to implement covering all departments/units/facilities.
- Emergency response team needs to be expanded (ensuring participation from all areas of the College compound covering Hostels as well including night chowkidars) and properly trained. Fire drill need to be conducted at the College and Hostel. All records of training, ERT team detail and Mock drill must be properly maintained.
- 10. There was attendance system implemented in Commerce department and students with low attendance evidenced, however neither there was any evidence found for slow learner identification nor any action specific to those students taken to address the students having low attendance.
- Internal assessment in Commerce department was done based on questions and assessment of the answer sheets, however marks need to be mentioned against each quest and their part for clarity.
- Commerce department is organizing seminar on various topics which is a good practice, but attendance in the Seminar need to be improved for effective utilization of the initiative.

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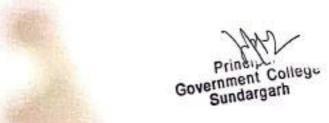
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ISO 9001-2015 (QM5), ISO 14001-2015 (EMS), ISO 50001-2018 (EnM5) Requirements	Comments	C/O/NCR
4.1 Understanding the organization and its context - QMS + EMN + EnMS	Met with the Principal and GB Memebr present Dr. C Dutta. As expressed by the managemennt, shortage of regular staff is an internal issue, the institution is working with the Govt. Now the matter is somehow improved. External issue being Funding. QMS: Clause 4.1 of QM-01 Rev. no 00; Effective Date: 27/05/2023 and the Annex 1 evidenced - GCS/Q/REI/01 dated 27/05/2023. 2 external issues identified and 3 internal issue identified. EMS: Clause 4.1 of EMS-01 Rev. no 00; Effective Date: 27/05/2023 and the Annex 1 evidenced vide GC/E/IEI/01 dated 27/05/2023. 3 external issues identified. 3 internal issue identified. EnMS: Clause 4.1 of EnMS-01 Rev. no 00; Effective Date: 27/05/2023 and the Annex 1 evidenced vide GCS/EnMS/IEI/01 dated 27/05/2023. 7 external	c
4.2 Understanding the needs and expectations of interested parties - QMS + EMN + EnMS	Issues and 6 internal issues identified. Clause 4.2 of QM-01 Rev. no00; Effective Date: 27/05/2023 and the Annex 2 evidenced vide GCS/Q/IP/01 dated 27/05/2023 which details out the interested Parties and their requirements related to QMS. Clause 4.2 of EMS-01 Rev. no00; Effective Date: 27/05/2023 and the Annex 2 evidenced vide GCS/E/IP/01 dated 27/05/2023 which details out the interested Parties and their requirements related to EMS. Clause 4.2 of EnMS-01 Rev. no00; Effective Date: 27/05/2023 and the Annex 2 evidenced vide GCS/EnMS/IP/01 dated 27/05/2023 which details out the interested Parties and their requirements related to EnMS.	c
4.3 Determining the scope of the quality management system - QMS 4.3 Determining the scope of the environmental management system - EMS 4.3 Determining the scope of the energy management system - EnMS	Clause 4.3 of QM-01 Rev. no 00; Effective Date: 27/05/2023 details out the scope of the QMS being: "Providing Educational Services leading to Undergraduate, Postgraduate and B.Ed. Degrees". Clause 4.3 of EMS-01 Rev. no 00; Effective Date: 27/05/2023 details out the scope of the EMS being: "Providing Educational Services leading to Undergraduate, Postgraduate and B.Ed. Degrees". Clause 4.3 of EnMS-01 Rev. no 00; Effective Date: 27/05/2023 details out the scope of the EnMS being: "Providing Educational Services leading to Undergraduate, Postgraduate and B.Ed. Degrees".	c
4.4 Quality management system and its processes - QMS 4.4 Environmental management system - EMS 4.4 Energy management system - EnMS	Processes / Procedures are adequately established and implemented to continually improve Quality Management System aligned with the affiliation bodies requirements. There is course delivery mechanism as per the curriculum, assessment method, evaluation method, examination etc. as per the concerned affiliation bodies requirement. The Institution has determined the inputs required and expected outputs of all the interrelated processes. To ensure that these processes achieve their intended results organization identify the resources needed and assign the responsibility and authority for these processes. The institution has established 8 member Governing Body which is the	c

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ISO 9001-2015 (QMS), ISO 14001-2015 (EMS), ISO 50001-2018 (EnMS)	Comments	c/o/NCR
Requirements	highest decision making body for the institution's Governance and 71 committees formed for overseeing various key aspects related to education service and related matters including its own sponsored programs.	
	These processes are appropriately reviewed and controlled by different committees under the leadership of the Principal.	
	Clause 4.4 of QM-01 Rev. no 00; Effective Date: 27/05/2023 evidenced. 5 members Quality Management System (QMS) Committee evidenced in the website under Activities> Committees link.	
	Clause 4.4 of EMS-01 Rev. no 00; Effective Date: 27/05/2023 evidenced. 5 members Environmental Management System (EMS) Committee evidenced in the website under Activities-> Committees link.	
	Clause 4.4 of EnMS-01 Rev. no 00; Effective Date: 27/05/2023 evidenced. 5 members Energy Management System (EnMS) Committee evidenced in the website under Activities—> Committees link.	
5.1 Leadership and commitment - QM5 + EMN + EnMS	Discussed with the Principal Dr. Lalit Ranjan Sahu, Mr. Gajindra Deuria, Member GB. They are supporting the operation of the institutions and implementation of improvement initiatives.	c
5.1.1 General - QMS 5.1.2 Customer focus - QMS	Management is committed to maintaining the management system and continuous improvement. This is evident from the setting up different committees and empowering to decision making on various issues and suggesting improvement. Details of 71 Committee evidenced in Circular 1697 dated 03.07.2023.	
	Establishment of policy – the Institution has established its Vision and Mission which and is published in the website https://eovtcollegesundargarh.ac.in/mission_vision.php which is publicly available.	
	Goal setting: Aims and objectives are available in the website which is a long-term goal. For short time goal – yearly objectives has been set in the Quality manual Annex-6 Quality Objectives Rev 0 dt. 27.05.2023.	
	Satisfaction of legal and regulatory requirement - The Institution is affiliated to Sambalpur University vide memo no. 02233 dated 21.04.2023.	
	Communication of the importance of effective QMS – It is evident from the interview with HOD and teaching staffs in various departments, they are found to be aware of the requirements of QMS, EMS and EnMS.	
	Empowered people to contribute to the effectiveness of the management system and supporting other relevant management roles – Evidenced 71 committees and also various departments delivering the teaching and learning service to students and further to the teachers, non-teaching staffs, laboratory staffs, Librarian and other non-academic facilities like Hostel,	
	Canteen, Accounts department etc. Determination and consideration of risks and opportunities that may effect the conformity of services — The Institution has a SOP for planning to	

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ISO 9001-2015 (QMS), ISO 14001-2015 (EMS), ISO 50001-2018 (EnMS) Requirements	Comments	C/O/NCR
	address risk and opportunities dated 27.05.2023. Focus on incresing customer satisfaction – This is evident from the 2-way engagement mechanism in-built in the operation like: a) Feedback system for Students, Teachers, Employees and Alumni b) Grievance Redressal Cell etc.	
5.2 Policy - QMS 5.2.2 Developing the quality policy - QMS 5.2.2 Communicating the quality policy QMS 5.2 Environmental policy - EMS 5.2 Energy policy - EnMS	The institution has established its policy for QMS in Clause 5.0 in its Quality Manual Rev 0 dt. 27.05.2023, aligned to its Vision and Mission in its website https://www.collegesundargarh.ar.in/mission_vision.php . This compiles with the requirements determined by the ISO 9001: 2015 standard. It is evidenced that the management system policy is: a) Appropriate to the purpose and context of the Institution. b) It includes a commitment to comply with the requirements and to continuously improve the effectiveness of the quality management system. c) Provides a framework for establishing and reviewing quality objectives; It is communicated and understood within the Institution through website. QMS, EMS and EnMS policies are displayed in notice board.	c
5.3 Organizational roles, responsibilities and authorities - QMS + EMN + EnMS	Organogram of the Institution is evidenced in the QMS, EMS and EnMS manual. Institution structure for QMS is well defined and documented in QM-01 Annex-4 Organization structure Rev 0 dt. 27.05.2023. Role and responsibility of major functions under QMS are documented in Annex-5 Roles and responsibilities Rev 0 dt. 27.05.2023. Institution structure for EMS is well defined and documented in EMS-01 Annex-4 Organization structure Rev 0 dt. 27.05.2023. Role and responsibilities Rev 0 dt. 27.05.2023. Institution structure for EMS are documented in Annex-5 Roles and responsibilities Rev 0 dt. 27.05.2023. Institution structure for EMS is well defined and documented in EnMS-01 Annex-4 Organization structure Rev 0 dt. 27.05.2023. Role and responsibility of major functions under EnMS are documented in Annex-5 Roles and responsibilities Rev 0 dt. 27.05.2023. Regular teaching and learning responsibilities are assigned to HOD of different departments who assign departmental work to other teaching and non-teaching staffs. Interviewed the HODs of 8. Ed, Accounts and Zoology and it was found that role and responsibility has been assigned to	

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ISO 9001-2015 (QMS), ISO 14001-2015 (EMS), ISO 50001-2018 (EnMS) Requirements	Comments	
6.1 Actions to address risks and opportunities – QMS + EnMS 6.1 Actions to address risks and opportunities – General, Environmental	The institution has adopted the risk based thinking approach in order to ensure that its QMS, EMS and EnMS provides its intended results, enhancing the positive aspects whereas reducing the undesirable aspects and also promotes improvement. QMS - SOP for planning to address risk and opportunities dated 27.05.2023, and the Risk Register dated 27.05.2023 is evidenced. The institution has identified 4 risks. For QMS, Criteria for likelihood and impact as High / Medium / Low to be established to ensure consistent result of risk assessment. Risk mitigation activities have been identified but there is no timeline provided for its	
aspects, Compliance obligations, Planning action - EMS	implementation in the risk register. EMS - SOP for Environmental aspect impact dated 27.05.2023 and the Aspect Impact register dated 27.05.2023 evidenced. The institution has identified 2 moderate aspects as Energy consumption and Water usage. For EMS, Criteria for potential impacts and Significance as High / Medium / Low to be established to ensure consistent result of aspect impact assessment. EnMS - SOP for planning to address risk management dated 27.05.2023, and the Risk Register dated 27.05.2023 is evidenced. The institution has identified 9 items, 1 High Severity rating - Natural Disaster which may cause damage of infrastructure. For EnMs, Criteria for likelihood, Impact and Severity as High / Medium / Low to be established to ensure consistent result of risk assessment.	
6.2 Quality objectives and planning to achieve them – QMS 6.2 Environmental objectives and planning to achieve them - EMS 6.2 Objectives, energy targets and planning to achieve them - EnMS	CMS - Annex 6 dated 27.05.2023 evidenced. EMS - Annex 6 dated 27.05.2023 evidenced. EnMS - Annex 6 dated 27.05.2023 evidenced.	
6.3 Planning of changes – QMS 6.3 Energy review - EnMS	There were no changes to date since the establishment of the QMS as per the IQAC co-ordinator. As per her, all changes in the Quality Manual will be approved by the Principal. EnMS - Annex 5 Method and criteria of Energy review dated 27.05.2023 evidenced.	
6.4 Energy performance indicators - EnMS	Annex 6 Method of Determining EnPI Rev 0 dated 27.05.2023 evidenced.	С
6.5 Energy baseline - EnMS	Energy Baseline record of electricity consumption for FY 22-23 evidenced. Energy baseline for electricity consumption which is significant energy used is evidenced, however for other consumption items such as Fire Wood, LPG etc. may be considered.	
6.6 Planning for collection of energy data - EnMS	Data collection is done from electricity bills.	

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ISO 9001-2015 (QMS), ISO 14001-2015 (EMS), ISO 50001-2018 (EnMS) Requirements	The Institution provide and maintain the environment necessary for the teaching, learning and evaluation. The Institution has constituted 71 committees, various departments with people resources teachers, non-teaching staffs, laboratory staffs, Librarian etc. Committees includes for managing QMS, EMS and EnMS. The institution has class rooms both general and smart, laboratories and			
7.1 Resources — General, People, Infrastructure, Environment for the operation of processes, Monitoring and measuring resources - Measurement traceability, Organizational knowledge — QMS				
7.1 Resource – EMS + EnMS	other non-academic facilities like Hostels with adequate infrastructure. Clause 7.1.3 of Quality Manual Rev.0 dt .27.05.2023 mentions the infrastructure aspects in detail covering library and communication systems including the others.			
	Adequate light, ventilation, computer facilities are also found as per requirements. Clause 7.1.7 of Quality Manual Rev.O dt .27.05.2023 mentions the infrastructure aspects in detail covering Social, Psychological and Physical environment which were ventiled with the information in website and during site visit and visiting various departments and facilities during the audit.			
	In commerce department it is observed that 126 students are attending classes in 2nd Semester, enhancement of infrastructure needed for effective communication.			
	As such there is no measuring equipment. However, calibration Lab instruments is done by internally when required.			
	Clause 7.1.6 of Quality Manual Rev.O dt .27.05.2023 mentions how the Institution leverages different internal and external sources as knowledge for enhancement of the QMS. While discussiong with the HOD's and teaching staffs during the visit of departments the endeavour to improve the course material, teaching methodology considering past experience was expressed by auditees.			
	Met wil Library-in-charge, they are using manual documentation system. Requisition is placed by students, Generally books are provided to them on the next day, however for urgency, immediate issue is done. Evidenced one sample requisition slip from Debamandu Rolldas, BSc (B)-22-027 +3rd yr. Book Principle of Anatomy & Physiology issued on 20.08.2023. Practice of Library clearance is followed prior to form fill-up.			
	No reading room is evidenced. As per the fibrary-in-charge about 5 to 10 books are issued on an average daily. The library has about 65000 books.			
	The library is of a good no. of books, but its usage is very less. Action need to be taken for effective utilization of library resources including one reading room adjacent to library.			
	Clause 7.1 of EMS Manual dated 27.05.2023 evidences describing the resources for EMS.			
	Clause 7.1 of EnMS Manual dated 27.05.2023 evidences describing the resources for EnMS.			

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ISO 9001-2015 (QMS), ISO 14001-2015 (EMS), ISO 50001-2018 (EnMS) Requirements	Comments	
7.2 Competence – QMS+ EMS + EnMS	As a govt. Approved college, all the competency criteria is defined by govt. of Odisha. Competence of the teaching and non-teaching staffs has been evaluated during the meeting with the auditor in B. ED. Commerce and Zoology department.	
7.3 Awareness – QMS+ EMS + EnMS	Several awareness programs have been conducted as listed below: a) Mega plantation program by DFO dated 30.07.2023 The team visited Ballijori Village. 25 NSS team participated. Paper cutting in "Samaj" newspaper in rourkella edition dated 31.07.2023 evidenced. b) The institution has received "Prakriti Mitra" award on World Environment Day 5" June 2023 – Paper cutting in "Samaj" dated D6.05.2023 was quoted by the IQAC co-ordinator. c) Tobacco free campus drive - Anti-tobacco drive was done. The institute got Tobacco free capus Award as evidenced in news published in "Samaj" and "Sambad" dated 31.05.2023. d) Earth Day celebration dated 22.04.2023 e) Nature carn with 75 student's participation done for environmental consciousness 19.02.2023. f) Rallies for plastic usage awareness, cotton bag distribution was done. Interviewed the departmental staffs in Botany and Zoology and awareness on objectives of the QMS, EMS among the teachers evidenced. Several programs are conducted for awareness, but awareness on the QMS, EMS and EnMS need to be done covering the specific requirement of the relevant ISO standards.	
7.4 Communication — QMS+ EMS + EnMS	Clause 7.4 of Quality Manual Rev.O dt .23.07.2023 mentions how the communication system is planned between stake holders. Notices from the institutions for colleges, students are published in notice boards. In addition, Students feedback surveys conducted, inputs are collected on-line in website.	
7.5 Documented information – General, Creating and updating, Control of documented information – QMS+ EMS + EnMS	Dournentation has been established by the Institution with the support from relevant stakeholders related to Services. The Institution has maintained its Quality Manual, Environment management system manual, Energy management system manuals and its annexures with identification, revision, and dates, however the same may need to be reviewed for improvement and to ensure proper document control. Inspected record / planning of teaching learning in B ED, Commerce and Zoology departments. The Library has initiated implementation of LMS library management system to ensure keeping proper identification, traceability along-with its management of issue, return and searching of necessary item easily even making it available on-line. Presently manual system of record keeping is done.	

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ISO 9001-2015 (QMS), ISO 14001-2015 (EMS), ISO 50001-2018 (EnMS) Requirements	Comments	
8.1 Operational planning and control — QMS+ EMS + EnMS	For QMS - Clause 8.1 of QM-01 dated 27/05/2023 evidenced describing operation planning and control for QMS. The Institution has planned its operations as per its defined QMS. The Institution has planned its operations as per its defined QMS. The framework evidenced include preparation of semester class distribution amongst the teachers considering their expertise covering the syllabus and arrives the semester routine for the subjects, this is done by the HOD. Concerned teachers prepares their lesson plan as per the assigned classes covering the syllabus and guidelines by the University/UGC/NCTE. Evaluation is done as per the University/UGC/NCTE criteria dividing into internal, external, attendance, practical etc. Workshops, special classes, mentoring etc. also planned for helping weak students and to provide opportunity to students for lateral knowledge enhancement. For EMS - Clause 8.1 of EMS-01 dated 27/05/2023 evidenced describing operation planning and control for EMS. Concerned committees plan for activities and monitors the activities. For EnMS - Clause 8.1 of EnMS-01 dated 27/05/2023 evidenced describing operation planning and control for EnMS. Concerned committees plan for activities and monitors the activities.	
8.2 Requirements for products and services Customer communication, Determining the requirements related to products and services, Review of requirements related to products and services, Changes to requirements for products and services - QMS	All teaching, learning and evaluations are planned as per the guideline of the accreditation body to which the Institution is affiliated viz, Sambhalpur University. There is limited scope to the Institution in determining the requirements for product and services.	c
8.2 Emergency preparedness and response - EMS	For EMS - Clause 8.2 of EMS-01 dated 27/05/2023 evidenced describing emergency preparedness and response procedure. At library, one fire extinguisher is found of 2016. Found other 2 new fire extinguishers, mfg date Apr 2023 and valid up to April 2026. Interviewed Mr. Samir, who looks after the Fire extinguishers. He informed that Night chowkidars are not trained in using Fire extinguishers. Fire extinguishers to be reviewed for its expiry and timely replacement. Holistic view needs to be taken to implement covering all departments/units/facilities. Interviewed Mr. Samir Naiuk, who is responsible for the ERT of the institution. As stated by him and confirmed by the IQAC coordinator, the institution has set-up the disaster management team comprising of 5 persons. There was a training conducted by the Fire extinguisher Vendor during June / July 2023, but no record of the training was evidenced. Emergency response team needs to be expanded (ensuring participation from all areas of the College compound covering Hostels as well including night chowkidars) and properly trained. Fire drill need to be conducted at the College and Hostel. All records of training, ERT team detail and Mock drill must be properly maintained.	0

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ISO 9001-2015 (QMS), ISO 14001-2015 (EMS), ISO 50001-2018 (EnMS) Requirements	Comments	
8.2 – Design – EnMS	For EnMS - Clause 8.2 of EnMS-01 dated 27/05/2023 evidenced describing emergency preparedness and response procedure. Initiatives taken for energy management includes awareness, restricting usage of energy, implementation of energy conservation initiatives. Consumption of Fire wood in hostel kitchen is evidenced, which may be considered in Energy conservation and base lining be done.	
8.3 Design and development of products and services - General, Design and development planning, Design and development inputs, Design and development controls, Design and development outputs, Design and development changes - QMS	The Institution provides education services as per the syllabus of affiliation body hence there is no scope of service design.	
8.3 Procurement - EnMS	For EnMS - Clause 8.3 of EnMS-01 dated 27/05/2023 evidenced describing procurement policy. "CRITERIA FOR PURCHASING EQUIPMENTS FOR ASSESSING ENERGY USE, CONSUMPTION AND EFFICIENCY" is evidenced.	c
8.4 Control of externally provided processes, products and services - QMS 8.4.1 General 8.4.2 Type and extent of control 8.4.3 Information for external praviders	For QMS - Clause 8.4 of QM-01 dated 27/05/2023 evidenced describing control of externally provided products and services. GOVERNMENT COLLEGE, SUNDARGARH has Lock and Key facilities to preserve exam papers, certificates or other important documents. Student information are filled and stored in internal server.	
8.5 Production and service provision - QMS 8.5.1 Control of production and service provision 8.5.2 Identification and traceability 8.5.3 Property belonging to customers or external providers 8.5.4 Preservation 8.5.5 Post-delivery activities 8.5.6 Control of changes 8.6 Release of products and services - QMS	HOD Garudeswar Das, Asst Professor along-with other 5 teachers are providing teaching learning service in the dept. Role of responsibility assigned to all the teachers. Checked with Dr. Sambhu Sankar Deb, he is responsible for CRT and Si for 1° year, routine preparation, annual activity calendar preparation and its execution. Course planning Science and Arts - CPS1 – Knowledge and curriculum, Class planned External -40, Internal -10, Total 50. Credit Hours 32 Hrs, weekly 3 classes.	0
	2 nd year - Teaching evaluation format for 2023-24 (overall assessment) dated 24.08.2022 of Mr. G. Das evidenced. Internal - Period assessment dated 08.04.2023 done during class room teaching of Susmita Bhumij evidenced.	

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ISO 9001-2015 (QMS), ISO 14001-2015 (EMS), ISO 50001-2018 (EnMS) Requirements	Comments	C/O/NCR
	Internship class of 2021-23 name of student Eline Barwa record certified / verified by supervisor evidenced.	
	Final certificate for Practice Teacher dated 06.04.2022, Student Eline Barwa endorsed by Teacher in-charge and finally Head of the Institution evidenced.	
	Commerce (Accounts) Department Discussed with Dr. A. K. Jha, HOD. As demonstrated by the HOD, role and responsibility of Sri John Haw – Asst prof – Accounts Dept Bursar, Scholarship I/C of college, Lesson plan etc.	
	Course of 2nd Sem Unit 1, 2, 3, 4 evidenced. No. of students 126, attendance register evidenced. Amit Nail – Roll no. B022-008, 14+4 = 18 out of 29. As per HOO, make-up classes are given for poor attendance. There was some documents related to it was shared in the whatsapp group with all the students in the class, no specific action on the students having low attendance is evidenced.	
	There was attendance system implemented in Commerce department and students with low attendance evidenced, however neither there was any evidece found for slow learner identification nor any action specific to those students taken to address the students having low attendance.	
	Assesment to students evidenced:	
	Sunil Lakra - IT+3 3rd Sem - 8 of 10 (Internal)	
	Mukeswar Kumari – IT – 3rd Sem – 6 of 10 (internal) Assesment was best on questions, it was evidenced answers to the questions are checked and total marks are given.	
	Internal assessment in Commerce department was done based on questions and assessment of the answer sheets, however marks needs to be mentioned against each quest and their part for clarity.	
	Overall result – Marks 60 or more – 100 students, 26 studenst obtained less than 60 marks.	
	Seminar done – Initiative done by PG students, topic selection by the Class teacher and students are presenting the paper. Toipic- Business Organization and its types, Presented by Krishna Patra 22 Com 008 and Amit Kumar Maji, 22 Com 001, held on 24.06.2023. Attendance in the seminar 20 students out of 126.	
	Commerce department is organizing seminar on various topics which is a good practice, but attendance in the Seminar need to be improved for effective utilization of the initiative.	
	MSc - Zoology Department HOD Zoology Sri Saroj Kumar Pujari. Responsibility of Smt. Sumita Rani Kullar, Jr. Lecturer checked with the HOD. She has responsibility of Assisting Admission, Tabulator, Anti Sexual Harasment Cell, Return of Materials and LR.	

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Principal College Sundargarh



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ISO 9001-2015 (QMS), ISO 14001-2015 (EMS), ISO 50001-2018 (EnMS) Requirements	Comments	C/O/NCR
•	Course planning of PG 2nd Sem for paper 201, 202, 203, 204, 205 Theory and Practical evidenced. Students 15. Course Plan -62 Theory – execution 61. Practical Plan 27 Attendance of Supriya Behera – 64 out of 66. Priyanka Patel – 53 out of 66. Slow lerner identified – 2, docuernts evidenced. Remedial class plan for FY 23-24 wef 22.07.2023 evidenced. 1st Sem Internal assessmenmt record evidenced. Nibedita Mishra – 20 of 20 marks Annapurna Sahu – 17 of 20 marks	
8.7 Control of nonconforming outputs - QMS	Evidence of action on low attendance, slow learner identification etc. Evidenced during the audit in Botany and Zoology dept.	С
9.1 Monitoring, measurement, analysis and evaluation – General, Customer satisfaction, Analysis and evaluation – QMS 9.1 Monitoring, measurement, analysis and evaluation – General, Evaluation of compliance – EMS 9.1 Monitoring, measurement, analysis and evaluation of energy performance and the EnMS, General, Evaluation of compliance with legal requirements and other requirements - EnMS	The organization has defined the Monitoring and measurement methodology in its Quality, Environment and Energy management system manuals dated 27.05.2023. NAAC SSR for different years evidenced. Feedbacks are taken from Students, Teachers, Employees and Alumni. Students feedback report for the year 2022-23 evidenced. There is semester system of standard evaluation method in place as per UGC / University norms which are in place as evidenced during audit of 8 ED, Commerce and Zoology department.	
9.2 Internal audit	The organization has developed checklist for its internal academic audit. A consolidated report dated 6.5.2023 evidenced, audit was done by 8 members audit committee.	
9.3 Management review – General, Management review inputs, Management review outputs – QMS 9.3 Management review – EMS + EnMS	G. 8 meeting dated 25.03.2023 evidenced having discussion on Laboratory upgrade, Library digitization, classroom upgrade, installation of RO plant, implementation of GEM for procurement system digitization amongst the agenda.	
10 Improvement – General, Nanconformity and corrective action, Continual Improvement – QMS + EMS + EnMS	The QMS, EMS and EnMS leadership, the Principal and the GB members are supporting the improvement by taking several initiatives for system improvement as evidenced during the audit and mentioned in this report. I the GB meeting dated 05.03.2023 initiative to initiate self-financed course.	

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CLOSING MEETING

TOPICS FOR DISCUSSION	V
Thank the client for their hospitality, assistance and co-operation.	Yes
Confirm the assessment standard (e.g. ISO 50001:2018)	Yes
Confirm any special scheme requirements e.g., HACCP	Yes
Confirm scope of registration	Yes
Confirm statement of confidentiality, Information Security	Yes
Explain assessment was based on a sample.	Yes
Explain non-compliances., how the audit finding should be addressed based on the agreed process, Possible consequences of not adequately addressing the audit findings.	Yes
Invite the client to discuss the non-compliances.	N/A
Inform the client of recommendation for registration/ non-registration or continued registration, about complaints handling process.	Yes
Obtain client signature on reports.	Yes
Any related post Audit activities (e.g. implementation and review of corrective actions, addressing audit complaints, appeal process)	Yes
Explain and agree corrective action process.	Yes
Explain certificate issue process (initial assessment only)	Yes
Explain surveillance arrangements.	Yes
Confirm client has a copy of the current regulations.	Yes
Explain the rule for use of marks.(surveillance only)	Yes
Check use/non use of marks. (surveillance only)	Yes

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Grovt. College Sindwigwish

CLOSING MEETING

22/08/2023

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3	Dr Brand Bitari Mulles	Acadomic Bursas	K+ (B)S
4.	Surama Xale	HOD, Dept of Education	AL I
5.	Product Kil Duidar		12 5 23
6	Sis- Prosed Monary	16.0.0. Geology	
7	Dr. Dipue Rout	H.O.D. Botany	Dent/22.08.202
8.	Radbanath Noishna	We Lecturer in Flor	
9	Khansel Sa	Jr. Lecturer in High	
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CERTIFICATE



This is to Certify that the Management System of

GOVERNMENT COLLEGE, SUNDARGARH

PO- RANGADHIPA, DIST- SUNDARGARH ODISHA PIN- 770002, INDIA

has been found to conform to the Quality Management System standard:

ISO 9001:2015

This certificate is valid for the following scope of operations:

PROVIDING EDUCATIONAL SERVICES LEADING TO UNDERGRADUATE,
POSTGRADUATE AND B.ED. DEGREES

:: Certificate No :: IN55621A

Date of initial registration

11 September 2023 11 September 2023

Date of this Certificate Surv. audit on or before / Certificate expiry

10 September 2024

This Certificate remains valid subject to satisfactory surveillance audits.

Recertification D

10 September 20



Bourt

For well-cation and updated information concerning the present certificate visit to https://staunchlyservices.com

This Certificate is the property of Staunchly Munagement & System Services Limited and shall be returned immediately when demanded

STAUNCHLY MANAGEMENT AND SYSTEM SERVICES LIMITED

Labrynth Business Centre, 43 Middle Hill Gale, Stockport,

Phone :- +44 740 482 3687

Company Registered in England with Company Number 11488689







CERTIFICATE



This is to Certify that the Management System of

GOVERNMENT COLLEGE, SUNDARGARH

PO- RANGADHIPA, DIST- SUNDARGARH ODISHA PIN-770002, INDIA

has been found to conform to the Environmental Management System standard;

ISO 14001:2015

This certificate is valid for the following scope of operations:

PROVIDING EDUCATIONAL SERVICES LEADING TO UNDERGRADUATE, POSTGRADUATE AND B.ED. DEGREES

:: Certificate No :: 1N55621B

Date of initial registration

Date of this Certificate 11 September 2023 11 September 2023

Surv. audit on or before / Certificate expiry

10 September 2024

Recertification D

10 September 20.

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Great Manchester, England-SK1 3DG Web :- www.staurichtyservices.com E-mail ;- info@staunchtyservices.com

Phone :- +44 740 482 3687







CERTIFICATE



This is to Certify that the Management System of

GOVERNMENT COLLEGE, SUNDARGARH

PO- RANGADHIPA, DIST- SUNDARGARH ODISHA PIN- 770002, INDIA

has been found to conform to the Energy Management System standard:

ISO 50001:2018

This certificate is valid for the following scope of operations:

PROVIDING EDUCATIONAL SERVICES LEADING TO UNDERGRADUATE, POSTGRADUATE AND B.ED. DEGREES

:: Certificate No :: IN55621G

Date of initial registration

11 September 2023 11 September 2023

Date of this Certificate

Surv. audit on or before / Certificate expiry

10 September 2024

Recertification D

10 September 20.

This Certificate remains valid subject to satisfactory surveillance audits.



Director

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Phone :- +44 740 482 3687

Company Registered in England with Company Number 11488683













Certificate

TOBACCO FREE EDUCATIONAL INSTITUTION

GOVERNMENT COLLEGE, SUNDARGARH

has been declared as

Tobacco FreeEducational Institution for the academic

year 2022 - 2023

COURTESY

ZILLA SWASTHYA SAMITI, SUNDARGARH DISTRICT NCD CELL, SUNDARGARH

DPHO- CUM-DNO (NTCP)
Sundargarh

Sundargarh

2000 ଗ୍ରାମ / ଅନୁଷାନ ବୁକ୍ ସରରେ ସର୍ବୀକୃଷ୍ଟ ବିବେଚିତ ହୋଇଥିବାରୁ ପ୍ରୋହାହନ ସ୍ୱରୂପ କୋଡ଼ିଏ ହଜାର ଟଙ୍କା ସୁନ୍ଦରଗଡ଼ କିଲ୍ଲା ସୁନ୍ଦରଗଡ଼ ପୁରଷ୍କାର ସହିତ ଏହି ପ୍ରମାଣପତ୍ର ପ୍ରଦାନ କରାଗଲା । ପ୍ରକୃତି ସଂରକ୍ଷଣ ଓ ପରିଦେଶ ସୁରକ୍ଷା କ୍ଷେତ୍ରରେ ସରକାରୀ ମହାବିଦ୍ୟାଳୟ, ସୁନ୍ଦରଗଡ଼ ଳଙ୍ଗର, ପରିବେଶ ଓ ଜଳବାୟୁ ପରିବର୍ଜନ ବିଭାଗ ପ୍ରକୃତି ନିତ୍ର ପୂରସ୍କାର ଓଡ଼ିଶା ସରକାର B606 00000 W

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